



STRAIGHT TORQUE

WOW! WHAT A HUGE FEW MONTHS!!!

There has been so much going on – there is never a dull moment at Production!

We are proud to let you know that the team was again awarded the Outstanding Automotive Services winner in the Local Business Awards for 2011, and Mel was also awarded Business Person of the Year in recognition of her commitment to the business, staff and our customers.

There must be something in the water because this came after our first-year apprentice Evan was awarded School-based Apprentice of the Year for the Western Sydney Region! We are so proud of our team, and would like to also congratulate a number of our customers who were also successful finalists and winners in the Local Business Awards – we are proud to be servicing amazing businesses of such high calibre in the community.

Mel was also a guest speaker at the Hunter Business Women's Network in Newcastle, as well as the Australian Women's Leadership Symposium held in Sydney. The Symposium was huge – the discussion was on "the challenges of working in an environment with low gender diversity" and featured Pippa Hallas (CEO of Ella Bache) and Dianna Ryall (former MD of Apple Australia). As the only small business representative, we were very proud!

Production has also graduated from the Workcover 2010/11 Mentor Program where we have spent eight months working with an amazing mentor from State Transit, Drew Porter. Drew has



been brilliant with the team, spending a number of days with us and working via email over the eight months to ensure that our approach to OHS is second-to-none. We are now very confident with our approach to OHS, and Production has been named in the top four small businesses in the State for Workcover's Safe Work Awards – thank you Drew!

We are also proud to let you know we are finalists in the Motor Traders Association (MTA) Awards for not only Mechanical Repair Business of the Year but also Metropolitan Member of the Year and OHS Member of the Year. We are stoked to have made it to the finals, so watch this space!

For those of you who haven't had a service for a while, now is the perfect time to book in for your 'spring clean' to get your car in tip-top shape for spring! Hope you are all well and have a fantastic few months leading up to Christmas.

All the best, Mel, Brendon and the team @ Production Automotive

CONGRATS TO THE FOLLOWING:

- Steve Vote, Mark and Sam Grady, Luke Feltis, Robyn and Alan Hall, Emmanuel Markus, Jerome Foote, Alison Appleton, Liz and Bernard Smith, and Matt and Vanessa Crowley on their new cars
- Linda and Jim Kemp, Fiona and Nick Hornman, and Rob and Tammy Critcher, on their new homes (and happy 40th Rob!)
- Shona George on her new career
- Elise Blessing on her new home
- Kylie and Callum George on their wedding (and Callum on his new role!), as well as Sheree Essex on her wedding
- Alberto Ponce on his new role – and to wife Nicole on her new Jetta!
- Graham and Lexie Coe on their new home
- Steven Brown from Stainbusters, and Stefan Dorakay from Coffee Guru, for their successful completion of the Young Entrepreneurs Business Program
- Robyn and Alan Hall on their 19th wedding anniversary
- Craig and Hayley McGowan on the arrival of son Lincoln,
- Deanne and Ed George on the arrival of Ruby Gwendolyn, Isaac and Chrystal Ware on the arrival of Sienna Jayde, Liz and Bernard Smith on Isabella's arrival, and Naomi and Adam Dimech on the arrival of beautiful Ruby Jade Dimech to the world.

OUR THOUGHTS ARE WITH...

- the Weekes family after George's passing ... he will be greatly missed, and
- the Hampton family after the loss of their much-loved father/grandfather.

BEST WISHES TO ...

- Storm Elliot after her accident, and Robyn Saliba, Sarah Toomey, Andrea Peti, Renae Hurst and Ross Sleaman after their recent operations. We also want to say get well to Carol Essex after her bad bout of the flu, and huge congrats to Andrea on giving up the ciggies!
- And huge hugs and kisses to Roy Johnson!

NOW AN AUTHORISED BLUE SLIP INSPECTION STATION!

Brendon has completed his training with the RTA and, as a result, Production Automotive has been appointed an AUVIS (Authorised Unregistered Vehicle Inspection Station) which means we can now provide Blue Slips for unregistered vehicles. Unlike Pink Slips, Blue Slips need to be booked in advance as they take about two hours so make sure you call us on 47316660 for an appointment!



PRODUCTION IN THE COMMUNITY

Production Automotive was proud to assist the Penrith Valley Business Sleepers, an initiative of the Penrith Valley Fund, the Penrith Press and the Penrith Valley Chamber of Commerce, in its first year. More than 45 local business people gathered at the Penrith Paceway on June 3 to spend a night sleeping outdoors in the cold and in the process raised over \$6,500 for the homeless.

A huge thanks also to Mike and Jan Wilcockson, Uma Selvanathan and Kim Pick for their donations of clothes, shoes and blankets for the homeless – we all had a big clean-out and helped some needy locals keep warm this winter. Thank you all so much for your generosity!

Taj of the Valley Indian Restaurant

is offering 20% off for all Production customers – just mention the code PRODAUTO! Call 47211833 to book your table.



PRODUCTION AUTOMOTIVE FEATURED ON A CURRENT AFFAIR!

No, we weren't one of the dodgy mechanics they chase down the driveway – we were featured on Channel Nine's *A Current Affair* in a story called Lady Tradies! "These women are making a mark in what is considered a man's domain, shirking tradition and getting their hands dirty. Meet Australia's growing force of lady tradies, determined to class-up hard labour."

Both Mel and Chantel were interviewed on being a female making a mark in a male-dominated trade. You can check it out on the ACA website or on www.productionautomotive.com.au - let us know what you think! Go Penrith small businesses – leading the way!

WE ARE NOW AN AUTHORISED RESTRAINT FITTING STATION!

We are proud to let you know we are now an RTA Authorised Restraint Fitting Station and can provide the following services:

- inspection and adjustment of a child restraint to ensure it is installed correctly
- fitting and installation of a child restraint
- fitting of a child restraint requiring vehicle modification
- installation of additional lap anchorage points and other restraint devices
- fitting of lap and lap-sash seatbelts, and
- Restraint Installation and Inspection Reports (carried in the vehicle for presentation when requested by an authorised officer of the RTA or police).

Don't forget ...

- Babies up to six months of age must be secured in a rearward facing restraint
- Children from six months to under four years of age must be secured in either a rearward facing or forward facing restraint, and
- Children between four and seven years of age must be secured in a forward-facing restraint or booster seat.

Remember that these are a guide only – see our website for more information.

To have your restraint fit correctly and a Restraint Installation and Inspection Report issued, or to ensure the installation of your restraint complies with the RTA requirements, call us for an appointment!

A HUGE THANK YOU!

Brendon, Mel and Olivia would like to say a huge thank you to Trish and Jeff Vandenberg, otherwise known as *Frogs on Toast*, for their fantastic performance at Olivia's third birthday party. Jeff and Trish performed their new show, Flip Flop the Frog and Lady Bug, which is a show for kids between two and seven. The show features Flip Flop the Frog who keeps watch on how we look after our planet.



He also loves to play tricks on Lady Bug in between a lot of singing and dancing. Brendon and Mel had as much fun as the kids, so if you are after some entertainment for a party, we highly recommend Flip Flop the Frog and Lady Bug! Thanks Jeff and Trish for making Liv's day so special.

For more info check out www.flipflopfrog.com.au