



**Production
Automotive**

(02) 4731 6660

**CONGRATS
TO OUR
CUSTOMERS...**

- Huge congrats to Erica and Brian Price on their 12 December wedding - our best wishes for a long and happy life together!
- Congrats to Tim McGowan and Blake Egelton on completing their uni degrees (Education and Sports Science respectively) and good luck to both in taking on a Masters degree on 2010!
- Brilliant work to all customers who toed the start line at the Busselton Ironman Triathlon - Tim, Jen, Maureen, Cloe, James, you guys ROCK!
- Huge high-fives for Jessica Toomey who made the State representative side in cricket - awesome job Jess!
- Congratulations to Simone Cunico on the birth of baby girl Pania (beautiful name, Simone!)
- More congrats to Jim Bowman on his new gorgeous triplet grandchildren Max, Oliver and Amelia, as well as to Graeme Bentley on beautiful granddaughter Beatrix
- Three cheers for Robbie Whelan of Herrman Tiles whose band 'Die for You' have just signed a recording contract and a national tour with Short Stack (check them out on www.myspacieliforyoulive.com.au) - awesome work boys!
- Happy birthday to Tony Steedman of Trojan Concrete Cutting - 21 again, we think ... !
- Congrats to the winners of our Melbourne Cup Sweep - we still have a few prizes to hand out so we will see some of you very soon!

**MERRY CHRISTMAS AND A
HAPPY NEW YEAR TO YOU
ALL!!!**

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Straight Torque

DECEMBER 2009

Welcome Briana!



You may have seen her smiling face in the Penrith Press or Penrith City Star ... meet Briana, our new mechanic! Thanks to your support, we have been so busy for the last six months that we just couldn't keep up anymore. We initially met Briana in March, and her diligence and approach, as well as her extensive skill set, completely bowled us over. We kept in touch and were able to prise her away from her last role this November - and we couldn't be happier! She is a wonderful asset to the team and Brendon and Danny are both breathing a little easier now that the pressure has eased a little.

A bit about Briana ... she has had over 10 years experience in the industry, undertaking a number of senior roles at Sydney City Toyota where she supervised and coordinated a number of technicians. Prior to joining us Briana entered the brave world of diesel mechanics. She is an outstanding mechanic with amazing communication and project management skills, and her attention to detail means she gives 110% to each and every vehicle. We are absolutely over the moon to have her here and look forward to introducing her to you all.

In other news ... we are in the process of putting together free workshops for women (men are welcome too!) to give you an overview of your car and go through changing a tyre, checking fluids, etc, in a fun environment. Check out over the page for more info — let your friends know, book in, and have some fun with us!

To all of you, please accept our most sincerest wishes for a wonderful Christmas and New Year. Enjoy the food and the break, and have a ball with your families! (Here's hoping that Santa is good to you!) For those of you travelling, please drive safely and watch out for those on the road who aren't as diligent.

And as always, please don't hesitate to give us a call if you have any questions or concerns about your vehicle ... Merry Christmas one and all!!!!

Take care,
Brendon, Mel, Danny, Briana and Olivia @ Production Automotive

Christmas closedown dates

We will be closed between Christmas and New Year (closing 12pm on the 24th and reopening on Monday 4th January) - but we will be checking emails so for anything urgent contact us via the website and we will be in touch ASAP!



Production AUTOMOTIVE

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www.productionautomotive.com.au

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SMALL BUSINESS
**CHAMPION
AWARDS**
STATE FINALIST 2009



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Production sponsors local athlete!

We are incredibly proud to announce our sponsorship of local athlete Sam Appleton, a local triathlete whose talent and dedication to his training has seen him rise to be one of the best junior triathletes in Australia.

We have partnered with Infin8 Solution (www.infin8solution.com), a team of local web solutions specialists, and together we are jointly sponsoring Sam via the development and ongoing support of Sam's website (www.samappleton.com). We are so in awe of what Sam has achieved, and as a local boy we are incredibly keen to do our best to provide him with whatever support we can in order to help him meet his goals. How cool is it to watch a local representing the country on the world stage?

A bit about Sam...

Last season Sam was one of six males selected into the NSW Institute of Sport emerging athlete program. After winning the Hobart Australian Championships, he became eligible for selection as a full scholarship holder into the NSW Institute of Sport. Sam was one of only three Australian males selected to race in the junior division at the World Triathlon Championships, taking on the best in the world. Earlier in the year Sam was one of six Australian males selected into the Australian Youth Olympic team where he placed an amazing second in the event. Shortly after this he was selected to represent Australia in the 2009 Young Guns team where he trained and raced overseas at an elite level.



Sam's mum has raised all four of her boys in the lower mountains area, and recently gave up representing Australia at the Hawaii World Championships herself in order to fund Sam's career. If there is anyone who is keen to support local talent and would be able to offer any kind of sponsorship for Sam, please give Mel a call at the workshop and she will pass on Sam's details - he really is a young man worth supporting.



A huge thank you to the team at Penrith PilatesWorks for their enclosed Christmas pressie! Suzie and her team are absolutely awesome and have looked after Mel and her mum, as well as a number of our clients, for a long time - they are without a doubt the best Pilates/exercise and personal training studio in the West.

Please ensure you take up your gift because we guarantee it will be one of the best things you could do for yourself and your family for 2010! Mel and her mum will be training hard, so we will see you there!

Thanks so much Suzie and team for your tops service and generosity!

DON'T FORGET ABOUT OUR REFERRAL PROGRAM . . . FOR EVERY NEW CUSTOMER YOU INTRODUCE TO US WE WILL SEND YOU A \$50 VOUCHER TO SAY THANK YOU!

GALMATIC CAR HANDBOOK FOR GIRLS NOW AVAILABLE AT PRODUCTION!



We are proud to let you know that you can now buy the GalMatic car handbook designed for girls at Production.

Written by a Sydney woman, the handbook covers info about what's under the bonnet, changing a tyre, safe driving tips, buying and selling a car, what to do in accident, etc - it's one woman talking to another woman in simple, fun language.

For more info, check out www.galmatic.com/preview.html or check out a copy at the workshop... at just \$19.95 it's a great read and very handy to have in your glove box!

Women In Tune ... launching in March!

From Tuesday 2 March, we will be running free workshops for women (although you guys are welcome too!!!) with the goal of giving women more info about their vehicles. We know that cars (and mechanics!) are often intimidating, and so we want to empower females by providing them with the relevant information for them to not only make informed decisions about their vehicles, but also to undertake basic maintenance and know how to get themselves out of a tight stop if required.

The workshops are open to everyone (but we are giving our customers first preference!) ... we are also going to run them for a number of local businesses. If you are keen to participate, give us a call to book in on one of the dates below or shoot us an email at info@productionautomotive.com.au with your preferred date and how many will be attending. Make it a girls night out and invite your friends! We are limiting numbers so that it can be a small gathering but will continue to run them as long as there is demand! Please give us a call if you have any questions ... we hope to see you for some fun in March!

Draft structure ...

- Understanding the essential fluids for a car
- How to locate your vehicle details (build date, VIN, etc)
- Understanding the structure of a car (including how brakes work)
- Jump starting your vehicle safely
- Maintaining tyres (adjusting tyre pressure and checking tyre wear)
- Changing a tyre (including how to use a jack and where to purchase a decent jack from)
- Replacing a light globe and wiper blades
- Checking and replacing fuses
- What to do if you break down
- What to do in an accident
- Question time.

Monday	Tuesday	Wednesday	Thursday	Friday
1 March	2 March 6pm	3 March	4 March	5 March
8 March	9 March	10 March 6pm	11 March	12 March
15 March	16 March 6pm	17 March	18 March	19 March
22 March	23 March	24 March	25 March	26 March
29 March	30 March 6pm	31 March	1 Feb	2 Feb